

1. Acceptance of These Terms

These Terms of Use ("Terms") govern your access to and use of the Intercede website, application, and related services (collectively, the "Service").

By accessing or using the Service, creating an account, submitting content, or using a church administration account, you agree to be bound by these Terms. If you are using the Service on behalf of a church, ministry, nonprofit, or other organization, you represent and warrant that you have authority to bind that organization to these Terms, and "you" includes both you and that organization.

If you do not agree to these Terms, do not use the Service.

2. Who We Are

Intercede is operated by PJ Software LLC ("PJ Software," "we," "us," or "our"). Intercede is the product and service name.

Contact:

- Email: theintercede@gmail.com

3. Eligibility

You may use the Service only if you can form a binding contract under applicable law and are not prohibited from using the Service under applicable law.

If you create, manage, or use an administrative account for a church or organization, you represent that:

- you are at least 18 years old, or the age of majority where you live;
- you have authority to act on behalf of the church or organization;
- the information you provide to us is accurate and current.

You must be at least 13 years old to post to church message boards or to submit a prayer request or praise report through the Service. If you are under 13, you may not use these features.

4. Description of the Service

Intercede provides tools that may include:

- prayer request and praise report submission forms;
- church discussion boards and messaging features;
- church administration dashboards;
- user invitations and team management features;
- subscription and billing features for church accounts;
- related support, notifications, and communications.

We may add, remove, modify, suspend, or discontinue features at any time.

5. Accounts and Security

You are responsible for maintaining the confidentiality of your login credentials and for all activity that occurs under your account.

You agree to:

- provide accurate registration and account information;
- keep your password and authentication credentials secure;
- promptly notify us if you suspect unauthorized access to your account;
- log out from shared devices when appropriate.

If you administer a church account, you are responsible for managing team access appropriately, including inviting, reviewing, and removing administrators or other users with access to church data.

We may suspend or restrict accounts we believe are compromised or being used in violation of these Terms.

6. Church and Organization Accounts

If you use the Service on behalf of a church or other organization, that organization is responsible for:

- selecting and supervising its administrators and invited users;
- determining what content, personal information, or member information is submitted through the Service;

- obtaining any permissions, notices, consents, or approvals needed to collect, use, share, or submit that information;
- its pastoral, counseling, follow-up, or ministry decisions;
- compliance with laws and obligations that apply to the organization and its use of the Service.

Intercede provides software tools only. We do not control, direct, or supervise the church's ministry, pastoral care, internal decision-making, or communications with members.

7. User Content

The Service may allow users to submit, post, transmit, store, or otherwise provide content, including prayer requests, praise reports, names, messages, comments, contact information, and other materials ("User Content").

You retain ownership of any User Content you submit, subject to the rights you grant below.

By submitting User Content through the Service, you grant Intercede a worldwide, non-exclusive, royalty-free license to host, store, reproduce, process, adapt, transmit, display, and otherwise use that User Content as necessary to:

- operate and provide the Service;
- display content within the relevant church or account context;
- send notifications and support Service functionality;
- maintain, secure, troubleshoot, and improve the Service;
- comply with law and enforce these Terms.

This license ends when your User Content is deleted from the Service, except to the extent we need to retain it for backup, security, auditing, legal, or compliance purposes.

8. Your Responsibilities for User Content

You are solely responsible for User Content you submit and for the consequences of submitting it.

You represent and warrant that:

- you have all rights, permissions, and authority needed to submit the User Content;
- your User Content does not violate any law or the rights of any person or entity;
- if your User Content includes information about another person, you have the right to share that information through the Service;

- your User Content is not false, fraudulent, misleading, infringing, defamatory, threatening, abusive, or otherwise unlawful.

Because the Service may be used to share prayer requests, praise reports, and community messages, you agree to use care before sharing personal, family, medical, spiritual, or other sensitive information about yourself or others.

9. Sensitive Information and No Emergency Use

The Service may involve sensitive or personal subject matter, including religious practices, family matters, health-related updates, and personal contact details.

You understand and agree that:

- you should submit only information you are authorized to share;
- you should avoid sharing highly sensitive information unless necessary for your intended use;
- the Service is not designed for emergency communications, crisis response, medical treatment, counseling, legal advice, or regulated medical recordkeeping;
- we do not guarantee any prayer request, submission, or message will be reviewed, delivered, acted on, or responded to within any particular timeframe.

If you are experiencing an emergency or believe someone is in immediate danger, do not rely on the Service.

10. Acceptable Use

You agree not to:

- use the Service in violation of any law or regulation;
- harass, threaten, abuse, stalk, or harm another person;
- post hateful, obscene, violent, or otherwise objectionable content;
- impersonate another person or misrepresent your affiliation or authority;
- submit content that infringes intellectual property, privacy, publicity, or other rights;
- upload malware or attempt to interfere with the security, integrity, or operation of the Service;
- scrape, harvest, crawl, or collect data from the Service without authorization;
- attempt to gain unauthorized access to accounts, systems, or data;
- use the Service to send spam, chain messages, or unauthorized commercial solicitations;

- post private, confidential, or personal information about others without authorization;
- use the Service in any way that could expose us, a church, or another user to harm or liability.

11. Community Features and Moderation

Certain features of the Service may allow community interaction, posting, and messaging.

We may, but are not obligated to, monitor, review, remove, restrict, or disable User Content or accounts that we believe violate these Terms, create risk, or may harm the Service, users, churches, or third parties.

We may also suspend, ban, or restrict users from posting or using community features, including across multiple churches or spaces on the Service where appropriate.

Our moderation decisions are discretionary. We do not guarantee that all objectionable content will be identified or removed, and we are not responsible for content posted by users or church administrators.

12. Privacy

Our Privacy Policy explains how we collect, use, disclose, and retain information. By using the Service, you acknowledge that we may handle information as described in the Privacy Policy.

If there is a conflict between these Terms and the Privacy Policy regarding data handling, the Privacy Policy will control for privacy-specific matters unless applicable law requires otherwise.

13. Subscription, Billing, and Payment Terms

Some parts of the Service may require payment, including recurring church subscriptions.

If you purchase a paid subscription:

- you agree to pay all applicable fees, taxes, and charges;
- you authorize us and our payment processors to charge your selected payment method;
- unless otherwise stated, subscriptions renew automatically until canceled;
- you are responsible for keeping billing information current and valid.

You may cancel your subscription as described in the Service or in your subscription flow. Unless otherwise stated, cancellation will apply at the end of the current billing period, and

fees already paid are non-refundable except as required by law.

If a payment fails, we may retry the payment method, suspend access to paid features, or cancel the subscription.

We may change pricing or billing terms in the future. If we do, we will provide notice as required by law.

14. Third-Party Services

The Service may rely on or integrate with third-party providers, such as hosting, infrastructure, authentication, payments, email delivery, analytics, and database providers.

We are not responsible for third-party services, websites, policies, or practices. Your use of third-party services may be governed by separate terms and privacy policies.

15. Intellectual Property

As between you and Intercede, we own all rights, title, and interest in and to the Service, including the software, interface, design, text, graphics, trademarks, logos, and other content provided by us, excluding User Content.

Subject to these Terms, we grant you a limited, non-exclusive, non-transferable, revocable right to access and use the Service for its intended purpose.

You may not:

- copy, modify, distribute, sell, sublicense, or lease the Service or any part of it;
- reverse engineer, decompile, or attempt to extract source code except where prohibited by law from restricting that activity;
- remove or alter proprietary notices;
- use our name, logos, or branding without permission.

16. Feedback

If you provide suggestions, ideas, feedback, or recommendations regarding the Service, you grant us the right to use them without restriction or compensation to you.

17. Service Availability and Changes

We may update, modify, suspend, or discontinue the Service or any part of it at any time, with or without notice.

We do not guarantee that the Service will always be available, uninterrupted, secure, or error-free, or that content will never be lost, delayed, intercepted, or corrupted.

You are responsible for maintaining copies of any information you consider important.

18. Termination and Suspension

We may suspend or terminate your access to the Service, or restrict specific features, at any time if:

- you violate these Terms;
- we suspect fraud, abuse, security issues, or unlawful activity;
- payment is overdue or unsuccessful;
- required by law or legal process;
- continued operation creates risk or liability for us or others.

You may stop using the Service at any time. If you are a paying customer, cancellation of a subscription does not automatically relieve you of payment obligations already incurred.

After termination or suspension, some or all User Content or account data may become unavailable, subject to our retention practices, technical limitations, contractual obligations, and legal requirements.

19. Disclaimers

THE SERVICE IS PROVIDED "AS IS" AND "AS AVAILABLE" TO THE MAXIMUM EXTENT PERMITTED BY LAW.

TO THE MAXIMUM EXTENT PERMITTED BY LAW, INTERCEDE DISCLAIMS ALL WARRANTIES, WHETHER EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, NON-INFRINGEMENT, AND QUIET ENJOYMENT.

WITHOUT LIMITING THE ABOVE, WE DO NOT WARRANT THAT:

- THE SERVICE WILL MEET YOUR REQUIREMENTS OR EXPECTATIONS;
- THE SERVICE WILL BE UNINTERRUPTED, TIMELY, SECURE, OR ERROR-FREE;
- ANY USER CONTENT OR SUBMISSION WILL BE ACCURATE, COMPLETE, OR RELIABLE;
- ANY PRAYER REQUEST, MESSAGE, OR COMMUNICATION WILL BE RECEIVED, REVIEWED, OR ACTED UPON;
- DEFECTS WILL BE CORRECTED.

INTERCEDE IS A SOFTWARE TOOL AND IS NOT A SUBSTITUTE FOR MEDICAL CARE, LEGAL ADVICE, PROFESSIONAL COUNSELING, EMERGENCY SERVICES, OR PASTORAL JUDGMENT.

20. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW, INTERCEDE AND ITS AFFILIATES, LICENSORS, SERVICE PROVIDERS, AND PERSONNEL WILL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY, OR PUNITIVE DAMAGES, OR FOR ANY LOSS OF PROFITS, REVENUE, GOODWILL, DATA, OR BUSINESS OPPORTUNITIES, ARISING OUT OF OR RELATED TO THE SERVICE OR THESE TERMS, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

TO THE MAXIMUM EXTENT PERMITTED BY LAW, THE TOTAL LIABILITY OF INTERCEDE FOR ALL CLAIMS ARISING OUT OF OR RELATING TO THE SERVICE OR THESE TERMS WILL NOT EXCEED THE GREATER OF:

- THE AMOUNT YOU PAID TO INTERCEDE FOR THE SERVICE IN THE 12 MONTHS BEFORE THE EVENT GIVING RISE TO THE CLAIM; OR
- FIFTY U.S. DOLLARS (USD \$50).

Some jurisdictions do not allow certain limitations of liability, so some of the above limitations may not apply to you.

21. Indemnification

You agree to defend, indemnify, and hold harmless Intercede and its affiliates, service providers, and personnel from and against any claims, liabilities, damages, judgments, losses, costs, expenses, and fees, including reasonable attorneys' fees, arising out of or related to:

- your use of the Service;
- your User Content;
- your violation of these Terms;
- your violation of any law or any third-party right;
- if you act on behalf of a church or organization, that church's or organization's use of the Service or submitted content.

22. Governing Law and Dispute Resolution

These terms are governed by applicable laws and regulations. Any disputes will be resolved through friendly consultation. If consultation fails, disputes will be submitted to a court with jurisdiction.

23. Changes to These Terms

We may update these Terms from time to time.

If we make material changes, we may provide notice by updating the date above, posting the updated Terms through the Service, emailing account holders, requiring renewed acceptance, or using another reasonable method.

Your continued use of the Service after updated Terms become effective constitutes acceptance of the updated Terms, except where applicable law requires additional notice or affirmative consent.

24. General Terms

If any provision of these Terms is held unenforceable, the remaining provisions will remain in effect to the fullest extent permitted by law.

Our failure to enforce any provision of these Terms is not a waiver of that provision.

You may not assign or transfer these Terms without our prior written consent. We may assign these Terms in connection with a merger, acquisition, reorganization, sale of assets, or by operation of law.

These Terms, together with the Privacy Policy and any additional terms presented for specific features or subscriptions, form the entire agreement between you and Intercede regarding the Service, unless a separate written agreement applies.

25. Contact

Questions about these Terms may be sent to:

- PJ Software LLC
- theintercede@gmail.com